

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI
On this the 9th day of December 2020
C.G.No:39/2020-21/ Tirupati Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. V. Venkateswarlu
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Technical)
Independent Member

Between

G. Dorairaj
8-146/50,
Royal Nagar,
Tirupati
Chittoor- Dist

Complainant

AND

1. Assistant Executive Engineer/O/Tirupati
2. Deputy Executive Engineer/O/Tirupati CCO
3. Executive Engineer/O/Tirupati Town

Respondents

ORDER

1. The case of the complainant is that he had applied for DC work on top of Municipal road for setting of electrical power distribution line on L Clamp on the road. Officers inspected, estimation was prepared and sanctioned. Accordingly he has deposited the amount, subsequently he was informed that work could not be executed on account of objections. Hence requested to refund the amount paid by him.
2. The Respondent No.3 filed written submission stating that the work could not be completed and complainant requested for refund of the amount and the proposal was submitted to CGM/O&M/Tirupati for approval and after approval the amount will be returned.

DESPATCHED
DATE 10/12

3. Personal hearing was conducted through video conferencing on 17.11.2020. Respondents alone present and represented that the grievance of the complainant is resolved.
4. Respondent No.3 also filed written submission stating that a cheque for Rs.2,378/- vide cheque No. 934713 dt:16.11.2020 was handed over to the complainant under a receipt.
5. When complainant was contacted by the Secretary of the Forum on 18.11.2020 at 12.30 P.M, the complainant represented that his grievance was resolved.
6. Since grievance of the complainant is resolved, the complaint is disposed off accordingly in favour of the Complainant.

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 9th December'2020.

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Order

ics Madh Reddy
Secretary to the Forum

DEPARTMENT
DATE

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.